



RENDEZVOUS

HOTELS & RESORTS INTERNATIONAL

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Rendezvous Wins Gold Award At New York Quality Summit

Rendezvous Hotels & Resorts International (Rendezvous) has received the prestigious **Quality Summit Gold Award for Excellence & Business Prestige** at the Business Initiative Directions (BID) International Quality Summit for 2008 in New York.

The BID World Congress gathered submissions from participating leaders of companies from 93 countries, including those listed in the Global Fortune 500, for the annual awards. Companies selected from each designated industry demonstrate leadership excellence, increased market share, improved results and sustainability.

"We are delighted to be selected for this prestigious award" says **Rendezvous' Chief Executive Alan Featherby**, "We place considerable importance on industry recognition and to win this one which is so highly regarded is a real bonus. This award reflects the progress that our group is making."

Rendezvous Hotels & Resorts International excelled in each category of the award criteria selection process, demonstrating an outstanding commitment to quality through its ongoing development and innovation. Criteria for the award are assessed according to the benchmark QC100 Top Quality Management Model, including:

- Customer satisfaction
- Communications strategies
- Benchmarking
- Information and data analysis
- Leadership
- Planning and decision making
- Human resources
- Continuing education and training of staff and management
- Processes and production
- Financial outcome
- Business results and sustainability

-Ends-

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ABN 65 081 207 838 Rendezvous Hotels (Australia) Pty Ltd

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Rendezvous Hotels International Pte Ltd is part of the Singapore listed company, The Straits Trading Company Limited. The Rendezvous Hotels & Resorts International group operates a total of 19 hotels existing or under construction in the Asia-Pacific region:

- *Rendezvous Observation City Hotel Perth*
- *Rendezvous Sanctuary Resort Cable Beach Broome*
- *Rendezvous Allegra Hotel Adelaide*
- *Rendezvous Hotel Melbourne*
- *Rendezvous Stafford Hotel Sydney*
- *Rendezvous Hotel Brisbane*
- *Rendezvous Reef Resort Port Douglas*
- *Rendezvous Hotel Singapore*
- *Rendezvous Merry Hotel Shanghai*
- *Rendezvous Hotel Auckland*
- *Rendezvous Hotel Christchurch (opening 2008)*
- *Rendezvous Hotel Kuala Lumpur (opening 2009)*
- *The Marque Hotel Brisbane*
- *The Marque Hotel Sydney*
- *The Marque Hotel Canberra*
- *The Marque Hotel Perth*
- *The Marque Hotel Guilin (opening 2008)*
- *The Marque Hotel Fujairah (opening 2009)*
- *The Marque Hotel Yu Garden Shanghai (opening 2009)*

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